

What to expect from your Chatinbox demo

Chatinbox brings your team's WhatsApp and Instagram messages into one inbox. Choose a first-look guide or a daily workflow guide before your demo.

Choose your starting point

GET TO KNOW CHATINBOX

New to Chatinbox

Follow a sample conversation from the first reply to handoff and follow-up.

[Start the first-look guide →](#)

EXPLORE YOUR DAILY WORK

Already using Chatinbox

Work through the new interface: inbox, customer card, replies, team notes and follow-up.

[Start the daily workflow guide →](#)

What can we explore in the demo?

Start with the tasks that matter to your team. These eight areas give us a practical starting point.

Shared inbox

Read and reply to WhatsApp and Instagram messages in one place.

Team handoffs

Pass a conversation to a teammate with its earlier messages.

Reminders

Add the next task to the conversation. Track pending and completed work.

Customer card

Check contact details and past conversations before you reply.

Internal notes

Leave a note for your team without messaging the customer.

Saved replies

Choose a reply for a repeated question. Edit it before sending.

Tags and filters

Find and group conversations by their topic or status.

Routing rules

Route a message to the right team when it matches a defined condition.

Before the demo

Think about these three questions if you have time. You can join without preparing anything.

1. Which channels do customers use to reach you?
2. How many people reply to messages?
3. What is one situation your team finds difficult?

Questions about the demo

▼ Do I need to set anything up before the demo?

You can read this guide without signing in. We will walk through sample screens during the demo and discuss your channels and setup needs.

▼ Can we discuss our own workflow?

Yes. Share the channels you use, how your team works and one situation you find difficult. If you already use Chatinbox, tell us which step you want to explore.

▼ What does AI do, and what does the team do?

AI can suggest a reply; the agent decides whether to send it. Configured automated flows carry out their defined steps. We can discuss the right division of work for your team.

▼ Can we discuss connecting another system?

Share the system's name and the task you want to carry out before the call. Receiving messages, matching customer records and handling orders require different connections. We will clarify the relevant scope together.

Further reading

These Turkish articles offer more detail on team workflows.

[Managing a WhatsApp team \(Turkish\) ↗](#)

[Following up with potential customers \(Turkish\) ↗](#)

Step-by-step guides

Choose a task to see how it works in the panel.

Receive and reply to a WhatsApp message in the same screen

How to hand off a customer conversation to the right team

Answer repeated questions in seconds with saved replies

Start the day in the inbox

Internal notes: a note the customer never sees

Set a reminder: don't forget "call tomorrow"

Bring a situation from your team

If you haven't arranged a call yet, you can request one. If your demo is already booked, share your preferred topic in your existing conversation.

Request a call

How the product works Pricing

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Latest guide: chatinbox.net/en/demo-guide